

# ANNOUNCEMENT

## Two Changes in Service Beginning July 1, 2021



### 1. The following banks have agreed to take utility payments:

- First National Bank & Trust Company: 2 N Main and 1749 N Main;
- Welch State Bank: 2525 North Main; and 2227 East Steve Owens Boulevard; and
- City National Bank: 2415 N. Main St. (**starting July 1, 2021**)

The 3 banks provides you with:

- \* four (4) drive-through payment locations;
- \* one (1) location inside of Wal-Mart;
- \* the ability to make payments after City business hours and on Saturdays; and
- \* the ability to use credit and debit cards to make payments without additional fees.

**Note: as of July 1, 2021, Security Bank & Trust is no longer accepting payments**

### 2. Online payment processor change starting July 1, 2021 ([www.miamiokla.net](http://www.miamiokla.net)):

We will move to Paymentus as our online payment processor as of July 1, 2021. The new processor costs and services are:

- a. \$4.95 per \$600 incremental transaction;
- b. E-Checks will cost \$4.95 up to a \$3,000 transaction; and
- c. Additional ways for our customers to pay their bills include: PayPal, Amazon Pay, Venmo, Walmart Pay, and over the phone (888-730-7240).

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Other utility payment options that have not changed are:

1. Drop box located in the 2nd drive next to the Civic Center;
2. Regular mail;
3. Credit/debit card over the phone with a customer service representative (2.9%) 918-542-6685

Please call our office at 918-542-6685 if you have questions.